

Status as on 12 Feb 2017

Registration Number : MEAPD/E/2017/00435  
 Name Of Complainant : Anitha V  
 Date of Receipt : 12 Feb 2017  
 Received by : Ministry of External Affairs  
 Officer name : Arun K. Chatterjee  
 Officer Designation : Joint Secretary PSP and CPO  
 Contact Address : CPV Division,  
 Patiala House Annexe,  
 Tilak Marg, New Delhi 110001  
 Contact Number : 23387013  
 e-mail : jscpo@mea.gov.in  
 Grievance Description : Humble requisition to assist to get a reasonable composition/ insurance and other relevant final settlement of my deceased husband Mr. Suresh Krishnappa, Diesel Mechanic, Riyadh, who died in Saudi Arabia in a traffic accident on 20 th August 2014 on duty serving for SEDER Group. In this regard, I Anitha V, a Indian Malayali girl, aged 28 years and having two children namely Sanjeev S, 9 years old Sanjana S, 6 years old. Both are staying with me after my husband's demise. I belong to a poor family; my parents are aged and having poor health and no permanent source of income. We are financially very poor family. I married my husband Mr. Suresh krishnappa, 8 years ago before he met with an accident. From our legal wedlock we are blessed with two children who are presently studying in class 3rd and 1st respectively. My husband went to Riyadh, for the purpose of job and for the betterment of the family and to provide good education to our children. My husband is basically Mysoren, was working as Diesel Machanic in a private company. One of my cousin Mr. Santhosh has approached my husband to work in Riyadh (Employment place of my husband, SADAR Group, Advanced projects Department P.O. Box 250305 Riyadh 11391). We the family member decided to send him to Riyadh, by pledging my gold worth Rs. 40,000/- (towards passport and other visa and traveling expenses) for a two year contract. He went to Riyadh on November, 2013 and have agreed to work for 1,800 Riyal per month for a period of 2 years and while on duty, he met with this fatal accident hardly after working for 9 months (on 20/08/2014) while he was travelling in a company vehicle (death certificate enclosed).. I got my husband's body on 1/09/2014 under the care and supervision of my cousin, he was also working in my husband company. Our life has come to a standstill after he passed away, now I have the responsibility of the entire family. I got a compensation from the company of Rs. 2,27,000/- on November 2014 (including the amount contributed by the staff members of the company). This is the only benefit I got from company side. Many time I approached the company Manager, Mr. Suresh K K ( Mobile No: 00966504169750), who is the in-charge of the company, at Riyad. Where my husband was working. Many time I called to Mr. Suresh but he did not respond properly, and the company failed to provide us the final settlement of my husband, the death benefit and other benefits. I am in India, I studied only till II PUC, I have no support either from my parents side nor from my husband's family. Both family are very poor and below the poverty level. In this juncture, I suffered a lot. I hardly lead my life with him for few years, now I am in my mother home, and my children are studying in a private school. The school cost for one year is around 25,000/- for each student, totally I want to pay Rs. 50,000/-per year to my children education. I really struggle hard for both ends meet, and with no

permanent income it is a never ending struggle for survival which I am not sure how long I will be able to manage. I can't depend on my mother or my father for the rest of my life since they are also getting old and suffering financial burden and they are also unwell. Since I am incapable of approaching anyone for justice, I request the TGG Foundation to accept my grievance under your social justice mission called Fariyaad and assist me to get suitable compensation from SEDER Group, Riyadh or the Insurance Company. Kindly help me and my children to lead our life for bread and butter. This complaint has been received by TGG Foundation Charitable Trust through its Social justice mission called "FARIYAAD" [www.tggfct.org](http://www.tggfct.org) under a program called Responsible Indian Mission.

Current Status : RECEIVED THE GRIEVANCE

## MADAD GRIEVANCE STATUS

13/02/2017 : Grievance Registered

13/02/2017 : The death compensation in KSA is paid in accordance with the percentage of responsibility fixed upon the causer of the accident by the Saudi police authorities. We have been informed by the Saudi police authorities that a Pakistan national was held 100% responsible for the accident. He also died in the same accident. Hence no death compensation is admissible in the case.

15/02/2017 : Mission has conveyed that they have been informed by the Saudi police authorities that a Pakistani national was held 100% responsible for the accident. He also died in the same accident. Hence no death compensation is admissible in the case (CLOSED)

### MATTER TAKEN UP WITH MINISTER OF EXTERNAL AFFAIRS:

18/02/2017 : Matter addressed to the Minister's office

21/02/2017 : Communication established with the concerned office in Riyadh to re-open the matter

22/02/2017 : Matter has been taken up with the Saudi authorities